

# CITY MANAGER'S

U P D A T E



December 2017 Issue 0097

Tom DeSantis, City Manager

## City Manager

### Media & Communications



#### Moreno Valley Holiday Tree Lighting Ceremony

Join Mayor Yxstian Gutierrez as he hosts the City's second annual Holiday Tree Lighting Ceremony. This video features the Moreno Valley City Council, many holiday-themed performances, and a special visit from Santa Claus. The Holiday Tree Lighting Ceremony video is available on MVTV-3, and Moreno Valley's [YouTube Channel](#).

#### New Programming on MVTV-3

The following new programs are available on MVTV-3 and YouTube:

[Mayor's Minute - December](#)

[Business Spotlight: Red Maple Pizza](#)



### CM Update Contributors:

**Tom DeSantis**  
City Manager

**Allen Brock**  
Assistant City Manager

**Abdul Ahmad**  
Fire Chief

**Michael Wolfe**  
Director, Public Works

**Richard Sandzimier**  
Acting Director, Community Development

**Mel Alonzo**  
Director, Parks & Community Services

**David Kurylowicz**  
Police Chief

**Pat Jacquez-Nares**  
City Clerk

**Marshall Eyerman**  
Chief Financial Officer

**Mike Lee**  
Director, Economic Development

**Kathleen Sanchez**  
Human Resources Director

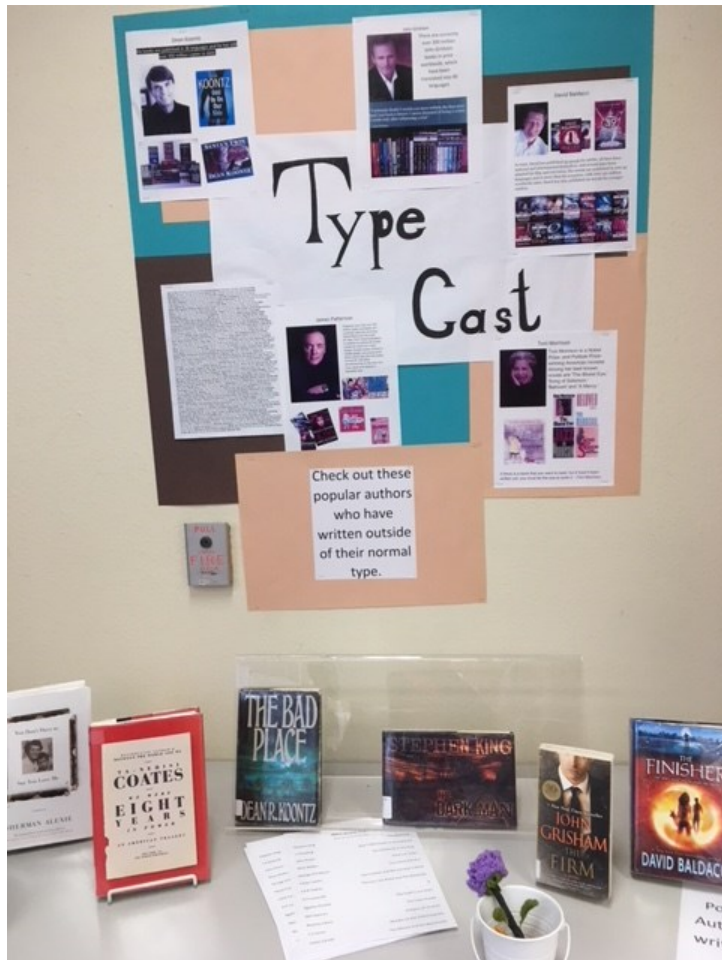
# Library Services

## December Library programs:

- Preschool Storytime Tuesdays at 11 a.m.
- Teen Night Wednesdays at 5 p.m.
- Bilingual Storytime Thursdays at 11 a.m.
- Family Night Thursdays at 6 p.m.
- Inland Scribes Sundays at 2 p.m.

## General Library Statistics:

- Library patrons checked out 23,470 library materials
- Library patrons completed 201 tutoring sessions via Brainfuse
- Library staff answered 2,150 library patron questions
- Library staff created 357 new library cards for new library patrons
- Library staff processed 1,216 new books for the library collection
- The library had 18,319 library patrons visits
- The library opened for 258 hours



## Library Patron Trends:

- Library patrons completed 270 15 minute sessions
- Library patrons completed 214 30 minute sessions
- Library patrons completed 2,796 minute sessions
- Library patrons completed 748 Children's sessions

## Program Statistics:

- Adult programs hosted 50 attendees
- Bilingual Storytime hosted 83 attendees
- Family Night programs hosted 182 attendees
- Preschool Storytime programs hosted 124 attendees



# Human Resources Department

Recruitments		Workers' Compensation (WC)	
New Recruitments:	7	New WC Claims	0
Ongoing Recruitments	5	Ongoing Open WC Claims	26
Closed Recruitments	6	Closed WC Claims	2

Total Employees: 434

## Retirements

- Thomas Baier, Lead Maintenance Worker, Public Works Department
- Renee Herbert, Management Assistant, Public Works Department
- Susan Bovee, Accounting Technician, Financial & Management Services Department

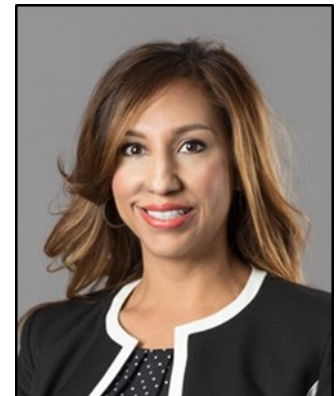
## New Hires/Change in Status/Promotions



Michael Wolfe  
Public Works Director/City Engineer  
Public Works Department



Edwardo Castaneda  
Construction Inspector  
Public Works Department



Anna Chacon  
Management Assistant  
Public Works Department

# Community Development Department

## Animal Services

### National Animal Shelter & Rescue Appreciation Week

During the week of November 7—11, the Moreno Valley Animal Shelter participated in the National Animal Shelter and Rescue Appreciation Week. This recognition highlights the important work performed by Animal Shelter staff and many of the animal rescue partners and many other individuals in the rescue community who work tirelessly to provide homeless pets a life-long loving home. The week was kicked off by a week-long adoption event along with a low cost rabies vaccination and microchipping clinic on Saturday, November 11<sup>th</sup>. During the pet adoption event, 54 pets were adopted along with nine pets that were reunited with their families

### Low-Cost Rabies Vaccination & Low-Cost Microchipping Clinic Results

On Saturday, November 11, 2017 the Animal Shelter held a low cost rabies vaccination and dog licensing clinic at the Animal Shelter. Dog and cat owners took advantage of the reduced pet vaccination fees along with being able to renew or purchase their dog's license as well as purchase a HomeAgain microchip for only \$10.

Results of the clinic:

Number of Dogs Receiving Rabies Vaccination	49
Number of Dogs Receiving a 5 in 1 Vaccination	53
Number of Bordetella Vaccines Administered to Dogs	46
Number of Dog Licenses Sold	44
Number of Cats Vaccinated for FVRCP	4
Number of Cats Receiving Rabies Vaccination	3
Number of Microchips Implanted	19

### Home for the Holidays Pet Adoption Event Results

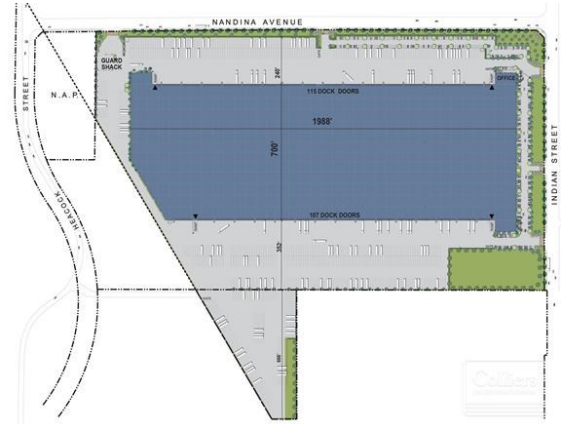
During Home for the Holidays Pet Adoption Event held at the Animal Shelter on November 14—18, 56 pets were adopted along with 14 dogs that were reunited with their families. Discounted adoption fees were all-inclusive (\$50 for dogs & \$15 for cats) covering the spay-neuter surgery, a HomeAgain microchip and vaccinations.

### Trap, Neuter, Release (TNR) Program Update

During the month of November, twenty-nine feral cats were altered and returned to the field. The goal of the program is to reduce the over-population of feral cats within the community. Since inception of the TNR program over three years ago, over 1,000 feral cats have been saved from being euthanized. Feral cats that are removed from areas in close proximity to schools and businesses are not selected as TNR candidates but do remain available to interested animal rescue organizations.

# Administration

## First Nandina



The First Nandina project was approved by the Planning Commission in October, 2014. Demolition of the existing structures on the site was completed in April, 2016 and grading began this year. The project is a 1.45 million square foot warehouse/distribution center on 73 acres located at the southwest corner of Heacock Street and Nandina Avenue in the Moreno Valley Industrial Area. The developer, First Industrial Properties, has received strong interest from potential tenants prompting proposed modifications to add additional truck parking on the site. The Building permit was issued on October 11.

## Prologis

The 601,810 square foot Prologis industrial building on the corner of Graham Street and Brodiaea Avenue has been issued a building permit and construction is nearing completion. Residents can look to the East from City Hall for a view of the construction.

## Prologis Eucalyptus Industrial Park

Prologis, a leading industrial developer, has started work on its entitled project on Eucalyptus Avenue, east of the Moreno Valley Auto Mall. This new development (currently in permit plan review) will introduce four new industrial tilt-up buildings ranging from 163,423 square feet up to 779,236 square feet. The development, which encompasses approximately 110 acres of land, has already generated significant interest from the business world. Solaris Paper, a U.S.-based manufacturer of premium quality kitchen, bath, and facial tissue, has selected this site to relocate its operations and has committed to occupy the largest building.

## Building & Safety Division

### Quick Statistics

The following Building & Safety Division statistics are a comparison of November year over year (2017 and 2016) activity

<b>BUILDING &amp; SAFETY</b>	<b>November 2017</b>	<b>November 2016</b>
Customer Counter Visits-Total/Daily Average	718/38	617/32
Building Permits Issued	294	217
Construction Valuation	\$95,387,494	\$10,189,525
Construction Inspections Performed	1,813	1,257
Issued Certificates of Occupancy	35	40
Plan Check Activity	189	137
Monthly Revenue	\$218,167	\$581,998

<b>CERTIFICATES OF OCCUPANCY</b>	<b>Business Name</b>
BFC16-0001	Marinaj Banquets & Events
<b>TEMPORARY CERTIFICATES OF OCCUPANCY</b>	
BFC17-0016 (renewal)	Serta Simmons
BFC16-0210 (renewal)	Riverside County Probation
BFC16-0211 (renewal)	Riverside County Probation
<b>TOWNGATE MALL CERTIFICATES OF OCCUPANCY</b>	
BFC17-0121	Shiekh Shoes, LLC
BOO17-0225	Streetbeat Records
<b>RESTAURANT CERTIFICATES OF OCCUPANCY</b>	
BFC16-0144	Skechers Cafe
BFC17-0075	Café Rio Mexican Grill
BFC17-0097	IHOP
<b>TRACT &amp; MULTIFAMILY CERTIFICATES OF OCCUPANCY</b>	
<b>Lot #</b>	<b>Developer &amp; Tract #</b>
89, 92, 93, 95	Pacific Communities – Tract 33256
47 - 51	RSI – Tract 22180-3

## Projects

- Building permits have now been issued and construction has commenced on a 104 guest room Holiday Inn Express and a multi-tenant retail building at the northeast corner of Day and Eucalyptus, the former site of Robertson's Ready Mix. These are the first submittals for "The "Quarter" project, which will eventually include a fast-food restaurant, and a second retail/restaurant building. Leases have been signed by both Fat Burger and Z-Pizza to occupy spaces in the center.
- Building permits have now been issued and construction has commenced on the new "Residence Inn," a new 4-story hotel with 112 guestrooms and outdoor patios, which is the second building in "The Quarter" project.
- The Cactus Commerce Center, to be located at Cactus Avenue and Commerce Center Drive, has submitted plans for a 37,000 square foot warehouse building. The first phase of the project will include a diesel and gas station, car wash, and drive-through restaurant. Future submittals to complete the project will include two additional restaurant pads and a small industrial building.
- A building permit has been issued and construction is now in progress on the new "Habit Burger" located in the Towngate Promenade. This business, poised to open next to Café Rio Mexican Grill, will bring in another selection of places to dine within this thriving shopping complex.
- Café Rio has obtained a Certificate of Occupancy and is now open for business. Café Rio, a Mexican restaurant with a unique flair, is a great new addition to the restaurants located near and within the Towngate Promenade.
- Permits have been issued and work is underway on a new speculative industrial shell building at Nandina and Hemlock Avenues. "Nandina A," a 793,903 square foot tilt-up building, is the latest in industrial structures attracting new business to Moreno Valley's growing industrial sector.
- Permits have been issued and work is underway on the new Nandina Logistics Center, a new 1,388,210 industrial building, including trash enclosures, light standards, auto and trailer parking, and a pump house.
- International House of Pancakes is now open for business! Building permits have been finalized and a Certificate of Occupancy was issued for this new business just in time for the Veterans Day Holiday. This well-known breakfast chain is located in the building originally occupied by Fitness 19, within Iris Plaza.
- Building permits have been issued and construction is underway on the new model homes belonging to KB Home's Daybreak development. The development will include 104 new residential units in northern Moreno Valley in the Sunnymead Ranch Parkway area.
- Sares-Regis has obtained permits and construction is underway on a 736,497 square foot expansion of warehouse space to the existing Deckers building on Perris Boulevard. The expansion will also incorporate 3,461 square feet of new office space.

## Code & Neighborhood Services

### Quick Statistics

The following Code & Neighborhood Services Division statistics are a comparison of November year over year (2017 and 2016) activity:

<b>CODE &amp; NEIGHBORHOOD SERVICES</b>	<b>November 2017</b>	<b>November 2016</b>
Cases Initiated	543	199
Closed Case Investigations	351	543
Parking Citations Issued	1,900	1,600
Administrative Citations Issued	101	63
Counter Customers	347	385

## Planning

### Quick Statistics

The following Planning Division statistics are a comparison of November year over year (2017 and 2016) activity:

<b>PLANNING</b>	<b>November 2017</b>	<b>November 2016</b>
Counter Customers	315	278
Entitlement Major/Minor Applications	11	2
Plan Check Submittals	51	52
Application Fees	\$58,312.10	65,348.00



## Planning Commission

November 9, 2017

- The Commission approved the change of exterior colors on the existing 366,000 square foot warehouse building located at 22705 Newhope Street. The applicant was Westcore II Newhope, LLC. The project is located in City Council District 1.

## City Council

No items to report

## Key Administrative Approvals

- An Administrative Plot Plan was approved for minor site design changes for a future 99,978 square foot industrial building to be located at the southwest corner of Heacock Street and Brodiaea Avenue. The applicant is Core 5 Industrial Partners. The project is located within City Council District 1.
- An Administrative Plot Plan was approved to establish a church use in an existing 5,230 square foot tenant space located within an existing commercial shopping center. The project is located at 24741 Alessandro Blvd. The applicant is New Direction Community Church. The project is located within City Council District 3.
- An Administrative Plot Plan was approved for exterior modifications to an existing building located at 23520 Cactus Blvd. The applicant is Westgroup Designs. The project is located within Council District 1.
- An Amended Conditional Use Permit was approved to co-locate Verizon Wireless telecommunications equipment on an existing monopole. 12890 Day Street, and is within Council District 1.
- An Amended Conditional Use Permit was approved to upgrade an existing telecommunications facility located at 11012-11150 Redlands Boulevard. The applicant is Crown Castle. The project is located within City Council District 2.
- An Administrative Plot Plan was approved for a personal training studio to be located at 22420 Cactus Avenue. The applicant is Ross Commercial Real Estate. The project is located within Council District 1.

## Key Case Submittals

- A Conditional Use Permit was submitted requesting approval for a new 70' mono-palm telecommunication facility at 24875 Alessandro Boulevard. The project site is located within Council District 3.
- A request for an Extension of Time was submitted for a previously approved Tentative Tract Map for 53 single-family residential lots. The project is located at Nason Street, north of Alessandro Boulevard and within City Council District 3.
- 12410 Day Street. The project site is located within Council District 1.

- Amendment to a Conditional Use Permit requesting modifications to the existing monopole at Town Gate Park. The project site is located at 13051 Elsworth Street within Council District 1.
- Administrative Plot Plan to establish an athletic training facility within an existing building at 24340 Sunnymead Boulevard. The project site is within Council District 2.
- A Tentative Tract Map was submitted for an 8 lot single-family residential tract at 28350 Alessandro Boulevard. The project site is located within Council District 3.
- A Pre-application was submitted for a gas station/convenience store/car wash on an existing vacant parcel along the east side of Pigeon Pass across from Home Depot. The project is located within Council District 1.
- A Pre-application for a proposed four-plex multi-family residential project at the northwest corner of Atwood Avenue and Birchwood Drive. The project is located within Council District 3.

## Economic Development Department

The City of Moreno Valley's Economic Development Department is committed to improving the quality of life for Moreno Valley residents by focusing on creating jobs, attracting new businesses and development, building strategic partnerships, strengthening the workforce, and encouraging expansion of existing businesses through various Economic Development programs and tools. The following are some of the Economic Development highlights in 2017.

### January

- **New expansion** at Cardinal Glass facility of 49,700 square feet to double their production capacity. Cardinal Glass manufactures tempered glass for numerous residential window manufacturers.
- **Business Spotlight** featured Farmers Insurance and Realis Gymnastics.

### February

- **New openings** included the new Farm Market and Red Carpet Hair Studio.
- **New construction** of Prologis' 601,810 square foot facility at Brodiaea & Graham.
- **Business Spotlight** featured Carlos' Barber Shop.

### March

- **New openings** included Cupcakes & Espresso Bar, Organic Nail Bar, Dickey's Barbecue Pit, and Paris House of Crepes.
- Serta Simmons moved to their new manufacturing facility – more than double the size of the previous Moreno Valley building! Economic Development worked with Serta Simmons Mattress to relocate them, while retaining jobs and City tax dollars. Over 275 were jobs retained.
- **New construction** of Alere's 1,109,378 square foot Kearny Modular Logistics facility.
- **Business Spotlight** featured Be Happy Nutrition Cafe & Club and the Shrimp Factory.
- **Awards:** The Moreno Valley Employee Resource Center took first place at the Inland Empire Economic Partnership's "Red Tape to Red Carpet" awards.
- The City Council approved a Letter of Interest with Moreno Valley College (MVC) to develop a strategic educational partnership.

## April

- **New openings** included Somay-Q Floor Coating, Saigon Bistro, Authentic Cutz Barbershop, Cajun Wild restaurant, and Uncle Em's Southern Smokehouse.
- **Business Spotlight** featured Margarita's Grill and Café Gossip.

## May

- **New opening** of Hibbett Sporting Goods at the Moreno Valley Mall.
- **Business Spotlight** featured Sonora Grill and March Frame Shop.
- **Business Roundtable** (District 2): Economic Development presented updates about Moreno Valley's growth and heard from businesses about conditions in the community.
- Economic Development convened the first Industrial Developer Business Council in May to share helpful information and introduce the City's Development Team.

## June

- **New opening** of the much anticipated Karma Automotive facility, maker of the Revero – a luxury tri-brid (electric, gasoline, solar) vehicle, rolled its first car out of the production line – “Made in Moreno Valley.” Under the Hire MoVal program, the Employment Resource Center hosted several no-cost job fairs for Karma Automotive to help fill their manufacturing workforce needs. Over 200 jobs were created at the Karma Automotive facility.
- **Business Roundtables** were held for Districts 1 and 3.
- California Baptist University (CBU) Collaboration: City Council approved collaboration between the City of Moreno Valley and California Baptist University – establishing an Education Center at the Employment Resource Center to enable CBU to expand its educational offerings and provide space for CBU students to access university resources, take hybrid classes, meet with university teachers and staff, or to study.

## July

- **New openings** included Wiseway Trucking, Fitness 19 expansion, In N Out Burgers parking lot expansion, Berumen Dance Studio, Botanica Guadalupe, and Floor & Décor distribution facility.
- **Business Spotlight** recognized Joe's Italian Restaurant and the Salvation Army.
- **New construction** included First Industrial 1,388,210 square foot First Nandina facility and IDS 739,903 square foot facility.

## August

- **New openings** included Popeye's Louisiana Kitchen and Pieology.
- **New construction** of the much anticipated Quarter project – a new commercial center anchored by Holiday Inn Express and Residence Inn! Also, Sares Regis, started construction of the 436,350 square foot Indian Street Commerce Center.
- The Economic Development Summit, featured Inland Empire economist Dr. Christopher Thornberg, who delivered positive projections for the City's continued growth and revealed that Moreno Valley's job growth exceeded 14,000 over the last four years!

## September

- **New openings** included Culichitown Restaurant, Miniso and Fern'z Barbershop.
- **Business Spotlight** recognized Farm Market and Big Guys Pizza & Pasta.
- **New construction** of Sit N Sleep.
- The International Economic Development Council awarded Moreno Valley's business website – [www.morenovalleybusiness.com](http://www.morenovalleybusiness.com) the Gold Award.

## October

- **Business Spotlights** featured Fruity Tart Natural Frozen Yogurt and Red Maple Pizza.
- **Business attraction** efforts focused on preparing an Amazon HQ2 proposal.
- **Business Roundtable** for Citywide (Mayor).

## November

- **Business openings** included Jerome's Furniture and the City's second IHOP restaurant.
- **Business Spotlight** recognized Paris House of Crepes and Taqueria La Faena.
- Solaris Paper, Inc., a U.S.-based manufacturer of premium quality kitchen, bath, and facial tissue, announced that they will relocate their corporate headquarters and facility to Moreno Valley. We anticipate over new 175 jobs.
- California Baptist University (CBU) opened its Education Center at the Employment Resource Center.

## December

- **New openings** included Café Rio Restaurant with Habit Burger slated for March 2018 opening.
- **Business Roundtable** for Council District 4.

## Annual

**Events:** Economic Development designed a new trade show booth and promoted Moreno Valley as a great place to do business at almost 100 events in 2017! Diverse events ensure Moreno Valley's exposure to site selectors, developers, corporate decision makers, international and Fortune 500 companies in a variety of industries including aerospace & defense, retail, logistics, manufacturing, e-commerce, entertainment, restaurants, real estate development, medical, health & wellness, and many others.

**Advertising:** Economic Development actively promotes the City of Moreno Valley as the premier destination to do business in southern California. EDD coordinated 74 ad placements with 31 trusted industry publications. Moreno Valley's business advertising had an estimated reach of more than 1.1 million in 2017. The intent of these ad placements is to market Moreno Valley to a wide variety of site selectors, developers, corporate decision makers, international and Fortune 500 companies in a variety of industries including retail, industrial, e-commerce, restaurants, real estate development, medical, and health & wellness.

**Proactive email campaign:** Throughout the year, Economic Development conducted 82 email campaigns to attract new businesses in the aerospace, automotive, commercial, industrial, restaurant, space, medical device manufacturing, medical, and various industries.

**Workforce Development:** Developed strategic partnerships with California Baptist University (CBU), Moreno Valley College (MVC), University of California Riverside Anderson School of Business (UCR), Moreno Valley Unified School District / Moreno Valley Adult School, the Moreno Valley Youth Opportunity Center (YOC), the March Joint Powers Authority's MARS Initiative, and the Inland Empire Economic Partnership (IEEP) to establish training programs to prepare Moreno Valley's workers for careers in local growth industries.

### **Employee Resource Center Quick Stats:**

- Total People Served: 10,799
- Number of Moreno Valley Residents Served: 8,534
- Number of Workshops and Trainings Held: 30 (in partnership with Inland Empire Small Business Development Center, SCORE, and the Small Business Administration)
- Number of Hiring Recruitment/Events: 71

## Unemployment Report

Unemployment in Moreno Valley has declined significantly since it peaked at 17.5% in 2010 to 5.4%. The latest information from the California Employment Development Department (EDD) indicates that unemployment in Moreno Valley and throughout Riverside County continues to decline, which is on par with seasonal trends.

The following table provides comparison unemployment data for the State, County, and several Inland Empire cities:

	October 2016 Rate	October 2017 Rate	October 2017 Unemployed Count
California	5.5%	4.9%	952,200
Riverside County	6.3%	5.0%	54,000
Banning	5.6%	4.4%	500
Beaumont	3.7%	3.0%	600
Corona	4.9%	3.9%	3,200
Eastvale	4.2%	3.4%	1,000
Hemet	8.7%	7.8%	2,100
Menifee	7.4%	7.0%	2,200
<b>Moreno Valley</b>	<b>6.7%</b>	<b>5.4%</b>	<b>5,100</b>
Murrieta	5.0%	4.0%	2,200
Perris	9.2%	7.4%	2,200
Riverside	6.0%	4.8%	7,400
San Jacinto	9.4%	7.6%	1,400
Temecula	4.5%	3.6%	2,000

## Home Resale Market

Home sales information from CoreLogic ([www.corelogic.com](http://www.corelogic.com)) indicates that Moreno Valley's average home resale volume and the home resale value both experienced an increase.

Comparing year to year, Moreno Valley's average resale housing price experienced a sizeable increase of more than 11% since October 2016 – a difference of \$31,752 in one year.

The monthly and annual volume and value trends are summarized in the chart below.

	Sept 2017	October 2017	Monthly Change Sept '17 v Oct '17	October 2016	Annual Change Oct '17 v Oct '16
Number of Resale Transactions	202	226	Up 11.9% 24 more units sold	216	Up 4.6% 10 more units sold
Home Resale Value	\$295,644	\$312,451	Up 5.7% \$16,807	\$280,699	Up 11.3% \$31,752

## Economic Development Summary

Curious about new businesses coming to Moreno Valley? Be the first to know! Check out the monthly update of the [Economic Development Summary](#) to learn more about Moreno Valley's business location advantages on the dedicated Economic Development website: [morenovalleybusiness.com](http://morenovalleybusiness.com).

## Moreno Valley Employment Resource Center – Service Update

During the month of November 2017, the ERC provided the following services:

The ERC is located at 12625 Frederick Street, Suite K-3, in the TownGate Center and is open Monday-Thursday from 8:00 a.m. to 5:00 p.m. For more information, residents and employers are encouraged to call 951.413.3920, email [erc@moval.org](mailto:erc@moval.org) or visit [www.moval.org/erc](http://www.moval.org/erc).

	November 2017	Fiscal Year To Date
Total Number of Persons Assisted	877	5,218
Number of Workshops	2	12
Number of Hiring Events	5	34

In the market for a new job? Join the [Hire MoVal Job Seekers' List](#) today. We are accelerating opportunities for jobseekers!



# Financial & Management Services Department

## Treasury Operations Division

### Treasury Statistics

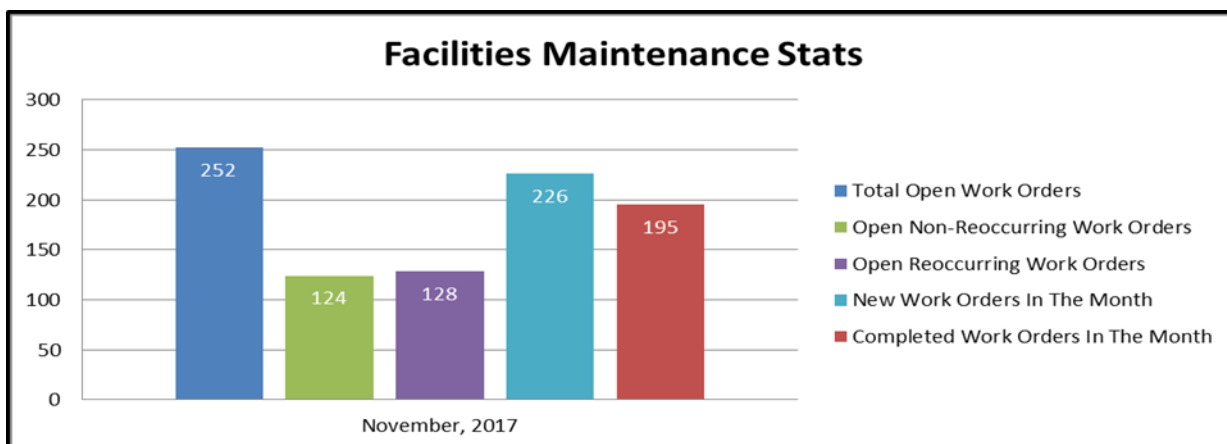
The Treasury Operation's team is constantly providing excellent customer service to our residents and customers. Below is an updated transaction summary describing the year to date counter and treasury transactions.

	Year-to-Date (Fiscal Year 2018)
<b>Cashier Transactions</b>	
Number of transactions	7,523
Amount of transactions	\$94,599,528
<b>False Alarms</b>	
Notices issued	781
<b>Business Licenses</b>	
Licenses	968
Renewals processed on-line	112
Liaison business visitations	1,057
<b>Accounts Receivable Invoices</b>	
Invoices issued	105
Amount of invoices issued	\$3,720,401

## Facilities Division

### Facilities Statistics

The Facilities Team continues to work hard at providing the City with outstanding internal customer service. Below is an updated work order summary for the month of November 2017.



## Electric Utility Division

### Electric Utility Statistics

The Electric Utility Team continues to provide safe, reliable and economical public electric service to Moreno Valley residents. Below is an updated summary of the year-to date services through November 2017.

Year-to-Date (Through Nov)			
	FY 17/18	FY 16/17	% change
Customers	6,270	6,150	2%
Sales (kWh)	94,888,141	88,428,008	7%
Gross Revenue Billed	\$ 15,817,208	\$ 14,008,384	13%

## Financial Resources Division

### Moreno Valley's HireMoVal

The City's HireMoVal program has kicked into gear four months after it started. Two applications are being processed and another 20 are expected to be processed in the near future. The HireMoval's first year began on July 1, 2017 and will run through June 30, 2018. The city has budgeted \$50,000 for this year's program.

### Time and Materials (T&M) Program

The City's Time & Materials program was created to provide qualifying large-scale development programs the convenience and economies of scale option deposit account to fund staff time and material costs of project development. Work is performed by each of the development services divisions: Building & Safety, Fire Prevention, Land Development, Parks, Planning, Special Districts and Transportation. Both time of staff and materials used or outsourced services are tracked and reimbursed by the developers as services are rendered. Developers are provided a monthly report of activity and deposit accounts are replenished as needed. Our active T&M Projects, including the projects that are in the warranty phase are listed on the next page.



ACTIVE T&M PROJECTS							
CUSTOMER NO.	OLD T&M NO.	DEVELOPER / DEPOSITOR	PROJECT NAME	TENANT NAME	PROJECT ADDRESS	*PERMITS PLUS IDs PA NO., FAPR NO.	PROJECT STATUS
1016	TM14-0003	ALDI INC	ALDI FOODS DIST CTR (ALL)	ALDI	12661 ALDI PL (WAS 28600 EUCALYPTUS)	PA09-0022 PA08-0097 / 0098 FPAR-1356	LD WARRANTY PERIOD EXP 12/15/16 (UNCOMPLETED PUNCHLIST)
1019	TM14-0004	WESTERN REALCO / CSIP WR MV LLC	MARCH BUSINESS CTR		24101 IRIS AVE - Bldg 1 16415 COSMOS - Bldg2	PA11-0002 PA11-0003 (24101 IRIS) PA11-0004 (COSMOS) PA11-0007 FPAR-1437 (COSMOS) FPAR-1438 (IRIS)	LD & SD WARRANTY PERIODS EXP 6/19/17 - EXTENDED
1051	TM15-0001	IDS REAL ESTATE GRP/ FR/CAL MV LLC	NANDINA BLDG A		24100 NANDINA AVE	PA15-0024 FPAR-1456	OPEN
1080	NA	SARES - REGIS	SRG PHASE 2 EXPANSION (FORMERLY PROJECT ROO)		17791 PERRIS BLVD	NA	OPEN
1081	NA	PROLOGIS - GLOBAL TRADE	MORENO VALLEY EUCALYPTUS		Bldg 1 - 28010 EUCALYPTUS AVE Bldg 2 - 28020 EUCALYPTUS AVE Bldg 3 - 28015 EUCALYPTUS AVE Bldg 4 - 28025 EUCALYPTUS AVE	NA	OPEN

## Financial Operations Division

### Affordable Housing Compliance Monitoring has an Impact

Over the last ten months, we have completed our annual affordable housing compliance monitoring by reviewing current compliance data and working directly with approximately 25 multi-family property owners and/or managers to bring current units into compliance for over 1,200 affordable units within the City limits. Upon initial inspection, 95% of tenant files were found to be in compliance. This is a significant improvement over the last year's findings, where only 63% of tenant files were in compliance. Our consultant, RSG, has worked directly with property owners and/or managers to bring current units into compliance while providing the City with monthly compliance status reports for all subject properties. RSG provided property owners/managers with a minimum of 30-days' notice to bring units into compliance. Upon re-inspection, 99% of inspected units passed established minimum file requirements.

In addition, Rent Rolls and Owners Compliance Reports were analyzed by RSG to determine if the rent calculations complied with the applicable rent limits and income requirements for very low income households as set forth by U.S. Department of Housing and Urban Development ("HUD") and California Departments of Housing and Community Development ("HCD") guidelines. Three projects were found to be in non-compliance. RSG is working with respective project owners/managers to bring units into compliance. RSG fully expects owners to be in compliance by next inspection.



# Fire Department

## Office of Emergency Management

In November, the Office of Emergency Management and the City's Technology Services Division worked collaboratively to complete an update to the City's WebEOC system. WebEOC is an Internet-based collaborative communications system that provides for information and resource tracking, situation analysis, and dissemination of information during Emergency Operation Center (EOC) and/or Department Operations Center (DOC) activations and exercises. The City's WebEOC allows us to see road closures, care and shelter facilities, animal shelters, school status, incident activities or information.

Andrew Cheng, Program Specialist, and volunteers from our Emergency Response Force (ERF) hosted Fire Extinguisher Training for Rancho Verde High School Students on November 9, 2017. The class consisted of 260 students. The students participated in a hands-on extinguisher course utilizing a live fire extinguishing system and water-based training extinguishers. Students were also provided with instruction on basic fire chemistry, the different classifications of fire, fire prevention and mitigation strategies, and the necessary steps to extinguish a small fire.



Zuzzette Bricker, Emergency Management Program Manager attended the International Association of Emergency Managers (IAEM) Conference. IAEM has more than 6,000 members worldwide and is considered the preeminent international non-profit organization of emergency management professionals. The IAEM Annual Conference provides one of the best opportunities each year to connect with forward-thinking practitioners and take home new approaches to problems. This year's IAEM conference provided critical information on current emergency management trends and emerging threats, such as the active shooter in Las Vegas. The IAEM Annual Conference provided connections to the nation's key emergency management leadership and offered training in latest front line issues.



## Fire Operations

On November 4, Engine 6 responded to a report of a resident with respiratory difficulty in District 2. Upon arrival, the patient was observed with severe difficulty breathing, pursed lip breathing, and only speaking in one word sentences. Firefighter Paramedics began immediate Advanced Life Support care (ALS) including Continuous Positive Airway Pressure (CPAP) device, Intravenous therapy, respiratory medication, and a calming medication. During treatment the patient's oxygen saturation came up from 88% to 100%. The patient was transported by AMR with Fire Department Paramedics maintaining patient care. While transporting to the hospital the patient's condition continued to improve. Patient care was transferred to emergency room staff for continued care.

On November 15, Engine 91 responded to a reported auto versus pedestrian accident in District 4. Upon arrival, Firefighter Paramedics located the patient with Police and School Staff on scene. The patient sustained minor to moderate injuries and was initially combative, but calmed down shortly after Firefighter's arrived. Firefighter Paramedics rode with AMR to maintaining patient care while enroute to Riverside University Health Systems (RUHS).

On November 16, Engine 2 and Truck 2 responded to an unconscious, unresponsive elderly male in District 3. Upon arrival, Firefighter Paramedics found the 81 year old male in cardiac arrest and immediately initiated high quality cardio pulmonary resuscitation (CRP) and administered Advance Life Support (ALS) treatment. The patient had a return of spontaneous circulation (ROSC) while on scene, and was immediately loaded for transported by AMR to Riverside University Health System's (RUHS) Emergency Room with two Firefighter Paramedics maintaining patient care.

On November 18, Medic Squad 6 responded to a call in District 1. Upon arrival, Firefighter Paramedics found a 55 year old female lying on her stomach on the floor of her bedroom. She had been actively seizing for close to 12 minutes. The patient's face was turning blue due to lack of oxygen. Quick and aggressive action by Firefighter Paramedics helped the patient recover and improve her vital signs. Firefighter paramedics quickly placed the patient on oxygen, started an IV and gave her anti-seizure medication. The patient was quickly transported to the hospital. Patient care was transferred to emergency room staff.

On November 23, Engine 6 responded a reported Traffic Collision with possible fatalities in District 1. Upon arrival, Firefighter Paramedics found a male patient lying on his back in the bushes. The patient had been involved in a single vehicle high speed roll over off the side of the freeway. He was ejected and was found approximately 200 feet from his vehicle, and multiple bottles of alcohol were found in and around the vehicle. The patient suffered a blunt trauma full arrest and was pronounced dead on arrival. There were no other patients or vehicles involved. The incident was turned over to California Highway Patrol (CHP).

# Police Department

## Case of the Month

Over the last three months, several fire stations were burglarized while fire personnel were dispatched to emergency calls for service. Fire station property as well as personal property was taken during the burglary. On November 14, 2017, the Special Enforcement Team was investigating the burglary when they learned the suspect was attempting to sell the stolen property on a website. Officers contacted the suspect who agreed to sell them the stolen property. Officers met with the suspect and he was detained without incident. Officers searched the suspect's residence and recovered most of the stolen property. The suspect was booked at the jail for burglary.

## Patrol

Patrol officers responded to 14,386 calls for service in November.

On November 7, 2017, patrol officers learned that several juveniles were loitering in a park during school hours. As officers approached the juveniles, one juvenile tossed a handgun in the bushes. The juvenile was arrested for possession of a firearm.

## Community Services Unit

The Community Services Unit (CSU) participated in three explorer meetings, one reserve meeting, two neighborhood watch meeting, one volunteer meeting, and one community zone meeting.

On November 2, 2017, members of the Moreno Valley Police Department donated items valued at \$274,536.43 to the "Stuff the Bus" event. "Stuff the Bus" is run by Operation Safe House in cooperation with the Riverside Transit Authority (RTA). Operation Safe House operates two short-term emergency shelters for juveniles in Riverside County. Often juveniles who enter the safe house program have only the clothes on their backs, and the safe house is tasked with providing them everything they need to return to a normal life.

The Donated items were collected over the past few months from various members and organizations within the Moreno Valley community. The Moreno Valley Police Department is grateful to everyone who helped out and donated to this event.

## Volunteers

The Moreno Valley Police Department relies heavily on volunteer forces to assist with providing valued service to the residents of Moreno Valley. During the month of June, volunteers provided over 1,080 hours of service to the Moreno Valley Police Department. Volunteers conducted Citizen Patrols, assisted the Business Office assisted with incident call outs, assisted with city events, and assisted with monitoring the City Wide Camera System.

## Traffic Team

### Office of Traffic and Safety Grant Operations

During the month of November, the MVPD Traffic team conducted an Office of Transportation and Safety (OTS) directed enforcement operation consisting of one DUI Saturation Patrol, DUI/Driver License Checkpoint, one DUI Saturation Patrol, one "Know Your Limit" Education and Awareness Program, three Primary Collision Factor Enforcement Operations, and two Pedestrian Safety Enforcement Operations.

### Traffic Stops/Citations Issued

The MVPD Traffic Team conducted 958 vehicle stops, issued 871 hazardous/moving violation citations, 64 non-hazardous violation citations, and 48 parking citations. In addition, the team arrested 31 persons for driving under the influence of alcohol/drugs (three involved a traffic collision), and made 82 misdemeanor arrests, and eight felony arrest.

### Traffic Collisions

The MVPD Traffic Team responded to 1 fatal collision, 5 major-injury collisions, 56 minor-injury collisions, 32 non-injury property damage only collisions, 5 injury hit and run collisions, and 97 non-injury hit and run collisions. In addition, the MVPD Traffic Team responded to 47 reckless driver calls, 27 traffic hazard calls, 59 abandoned vehicle calls, and 10 disabled vehicle calls.

## Special Enforcement Team

This multi-focus team consists of the MVPD Gang Team, Narcotic Enforcement Team, Problem Oriented Policing Team, and Burglary and Robbery Suppression Team. During the month of November, the Special Enforcement Team served 13 search warrants, made 42 felony arrests, and 24 misdemeanor arrests.

## Investigation Bureau

The MVPD Investigations Bureau investigated 130 crimes related to a variety of property and person's crimes. The Investigations Bureau authored and served six search warrants, arrested one suspect, and filed seven cases with the District Attorney's Office. In addition, detectives interviewed 88 individuals required to register as sex registrants and conducted 4 business license compliance checks.

# Public Works Department

## Capital Projects

### Alessandro Boulevard/Elsworth Street Intersection Improvement

The contractor has installed the new traffic signal poles and transferred the equipment, including camera and emergency vehicle preemption systems. The old signal poles that were in the Alessandro medians have been removed. The final work will consist of grinding and paving the intersection, finishing the remaining sidewalk panels, and striping. It's anticipated that the construction should be completed by early January 2018 (weather permitting).



### Hubbard Street Storm Drain from Ironwood Avenue to Kalmia Avenue

The construction of the Hubbard Street Storm Drain continues into the month of December. This project is ahead of schedule. The contractor has completed installing the storm drain main line in Hubbard Street between Ironwood Avenue and Kalmia Avenue. The contractor will continue with the installation of catch basins and connector pipes to complete the storm drain system. Next, the contractor will install curbs and gutters at the locations where they currently do not exist and restore street pavement. It's anticipated that the construction will be completed by end of February (weather permitting).



## Maintenance & Operations

### Adopt-A-Road and Sponsor-a-Street Programs Officially Launch

Moreno Valley officially launched the Adopt-A-Road and Sponsor-a-Street Programs to fight litter and *Keep Moreno Valley Beautiful*. These programs are expected to become a prominent component of the City's *Keep Moreno Valley Beautiful* initiative. The City is giving companies and organizations the opportunity to support well-maintained and attractive roadways in throughout Moreno Valley. Don's Auto Center is one of the first businesses to sponsor a segment of roadway. Fifteen businesses have already expressed interest in the Sponsor-a-Street Program. The Emerging Leader's Council is one of the first volunteer groups to adopt a segment of roadway. Seven volunteer groups have expressed interest in the Adopt-a-Road program. For more information about the Adopt-A-Road and Sponsor-a-Street Programs, visit [www.moval.org](http://www.moval.org) or contact the Recycling Program at 951.413.3109.



## Parks & Community Services Department

### Community Events

- The City of Moreno Valley hosted the second annual **CycloCross** race on December 16-17 from 8 a.m. to 3 p.m. at March Field Park. The City partnered with Southern California CycloCross to coordinate and construct a 1.8 mile custom course. CycloCross combines road racing and mountain biking while challenging riders with a course featuring grass, sand, gravel, and dirt mounds. Riders must negotiate a number of obstacles that may force them to dismount and remount their bikes to continue the race.

- The ***Snow Day and Tree Lighting Ceremony*** was a great success with more than 3,500 attending. The event was held at the Conference and Recreation Center on December 2<sup>nd</sup>. At Snow Day, participants enjoyed playing in real snow, food vendors, performances, craft vendors, and music. Later in the evening, residents enjoyed the Tree Lighting Ceremony which was kicked-off with the lighting of the “M” on Box Springs Mountain. The Tree Lighting Ceremony was hosted by Mayor Yxstian Gutierrez and featured a presentation of colors, the national anthem, the Moreno Valley City Council. and a visit from Santa Clause. Preceding the event, Moreno Valley’s Master Chorale performed holiday songs and announced the snowman contest winner. After the conclusion of the ceremony residents were invited to enjoy Santa’s Workshop. This winter wonderland included fun games, holiday crafts, face painting, miniature golf, balloon art, and pictures with Santa.



Later in the evening, residents enjoyed the Tree Lighting Ceremony which was kicked-off with the lighting of the “M” on Box Springs Mountain. The Tree Lighting Ceremony was hosted by Mayor Yxstian Gutierrez and featured a presentation of colors, the national anthem, the Moreno Valley City Council. and a visit from Santa Clause. Preceding the event, Moreno Valley’s Master Chorale performed holiday songs and announced the snowman contest winner. After the conclusion of the ceremony residents were invited to enjoy Santa’s Workshop. This winter wonderland included fun games, holiday crafts, face painting, miniature golf, balloon art, and pictures with Santa.

- The ***Winter Contract Class Performance*** is favorite event of parents and participants alike. The Winter Performance highlights the growing diversity of classes offered by the Parks and Community Services Department including multiple styles of dance, martial arts demonstrations, and musical performances.

### Special Events Permits

The Remnant of Life Worship Center held a ***Community Turkey Bowl*** event at Lasselle Sports Park, which served more than 400 people with a free Thanksgiving meal, along with providing approximately 45 haircuts and 147 care packages. Many exciting prizes were also donated to participants of this event.

## Community Services

### Recreation Programs

Several new ***recreation classes*** will be added this winter and spring season including:

- ***Art Expression:*** This is a four-week class for children ages 4-10. Young artists will learn basic tools and techniques to express themselves through the world of art. Students will learn expression through painting, graphite work, mixed media, and more!
- ***Into Art Fundamentals:*** This is a four-week class for children 5-12. This is an Introduction to drawing and a prerequisite to all art classes. This class is designed to teach basic art and design fundamentals including line, shape, color, texture, and composition. This entry level class introduces children to color wheel, mixing colors/textures, drawing techniques and how to use various drawing materials. Students explore different mediums and will embark on a journey of art appreciation.
- ***Physical and Mental Self-Defense:*** This is a four-week class for ages 7 and older. This self-defense class will empower participants with security, balance, and strength as well as internal clarity, serenity, and peace.



- **Spanish for Work and Recreation:** This is a four-week class for ages 18 and older. Students will create and participate in role playing scenarios and environments using Spanish that mimics real life work or leisure related conversations and activities that you encounter in everyday life.
- **Spanish Guitar and Singing:** This is a four-week class for ages 7 and older. Learn chords, finger exercises, practice vocalizations, and learn songs such as Rancheras, Romanticas, Bossa Nova, Flamenco and more!

The **Time for Tots** winter break is quickly approaching and teachers have been reviewing everything that the children have learned since the beginning of the school year such as letters, numbers, shapes, colors, and other educational material. The students had an assessment before break so parents are aware of their child's progress. Teachers celebrated the holidays with a mini Winter Celebration, which on December 14<sup>th</sup>. Santa visited each classroom and brought candy canes for all the students. Tots also enjoyed pajama day, which consisted of a holiday potluck and a movie.



The **Valley Kids Winter Camps** was held December 18<sup>th</sup> through January 5<sup>th</sup> at March Field Park Community Center (children ages 5-11) and the March Annex (teens ages 12-14). The participants will enjoy a variety of winter-themed art projects, games, sports, dance, and other supervised activities in a fun-filled environment. Children had the opportunity to enjoy activities such as holiday movies, special activities, and edible crafts.

## Sports Programs

- The **Pee Wee Junior Soccer Program** begins January 8<sup>th</sup>. Participants between the ages of 3 and 7 will learn the fundamentals of soccer in a fast-paced, fun filled environment.
- The fall/winter season of the **Adult Softball League** is underway. More than 200 participants make up the coed and men's divisions this season.
- The **Winter Youth Basketball League** practices are underway. The season will start with a holiday tournament on January 5<sup>th</sup> and 6<sup>th</sup>. This program is geared towards learning basic skills, exercise, meeting new friends, and having fun.
- Registration has started for the **Adult Volleyball Tournament**. The tournament is set to take place this month.
- **Open play sports** are offered nightly at various locations for community members and athletes of all ages and skill levels. The open play sports allow community members to stay active by participating in recreational activities at their leisure. Last month, there were more than 1,500 combined basketball, volleyball, arena soccer, golf and skate participants.

## Senior Community Center

- The Center hosted the second annual Veteran's Day BBQ this month. There were approximately 140 seniors in attendance.



- On November 21<sup>st</sup>, the Sisters in Christ held its second annual Thanksgiving lunch, with 170 seniors attending. Highland Fairview provided 20 turkeys for the opportunity drawing for the seniors.
- On November 28<sup>th</sup>, Riverside College Dental Hygiene staff gave a presentation to seniors about dental hygiene. After the presentation, they distributed goodie bags that contained toothbrushes, floss, and a coupon for a free cleaning in 2018.
- For the month of November, the Senior Center had seven rentals that included church services, a Little Black Dress party, and a Quinceanera.



## Grant Programs

### THINK Together

Students at Box Springs Elementary put their cooking skills to work during the Cooking Club. With the help of Think Together staff, students had the opportunity to create their own PB&J sandwiches. Students reviewed nutritional facts for all ingredients and were then able to create their snack and enjoy it too!

Students also had the opportunity to learn coding through STEAM lesson plans. The lesson plan, “Friendship Coding,” encourages students to learn simple coding strategies by working with a partner in their class.

### A Child’s Place

A Child’s Place program spent Thanksgiving break enjoying three full days of fun-filled activities. Children created cornucopias, turkeys out of pine cones and feathers, and participated in a Thanksgiving picnic feast. Ross Distribution Center adopted 53 children from the program to receive Christmas presents. Children will receive their Christmas gifts the week of December 18<sup>th</sup>.



## Parks Maintenance

Park Maintenance staff completed the following projects:

- Fertilized sports fields (south, John F. Kennedy, Woodland, and March Field Parks)
- Repaired areas of artificial turf on playgrounds at Celebration and Vista Loma Parks
- Repaired playground surfaces at Vista Lomas and Celebration Parks
- Trimmed palms at Bethune and Celebration Park
- Patched concrete at the Valley Skate Park
- Over-seeded TownGate Park baseball field
- Assisted with setup and teardown for Snow Day and Tree Lighting Ceremony
- Installed driveway gate at Pedrorena Park
- Provided assistance for CycloCross at March Field Park

The following projects are in progress:

- Add wooden Fibar to Adrienne Mitchell Memorial and Community Parks (*ongoing*).
- Paint snack bar building at Morrison Park (*ongoing*)
- Turf patching in playground at TownGate Park II
- Repair playground surfaces at Parque Amastad
- Repair/replace caulking at Celebration park water feature
- Replace four ball washers at golf course
- Repair slab and pumps at Celebration Park water feature
- Grind raised sidewalks at all parks
- Install new LED light fixtures at Morrison Park storage
- Paint monument sign at Sunnymead Park
- Trim hedges at Sunnymead, TownGate II, Shadow Mountain and Westbluff Parks
- Remove dead trees at March Fields, Community, El Potrero, Fairway and Celebration, and Bayside Parks
- Trim pepper trees at March Field Park
- Service pumps at Celebration Park
- Install new impellers on the pumps at Celebration Park
- Level infield at TownGate Park

- Clean and repair flow from V ditch at Hidden Springs Park
- Over-seed Morrison and Sunnymead Park's baseball fields
- Dethatch, aerate, and over-seed infield turf on Remy Field

#### Vandalism and Graffiti

Parks Maintenance staff spent 45 hours abating vandalism and graffiti at 15 sites.

#### Park Ranger Statistics

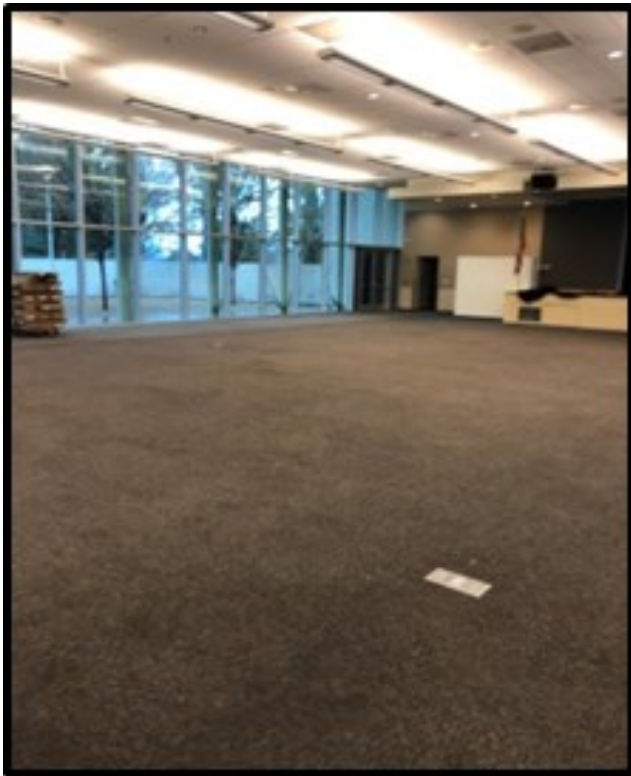
Park Rangers patrolled 1,288 areas, had 3,082 public contacts, and issued 191 citations such as curfew violations, vandalism, parking, and alcohol.

#### Court Referral Workers

Court referral workers served 1,008 hours totaling 126 work days.

#### Parks Projects

The new flooring and carpet installation at the Conference and Recreation Center Grand Valley Ballroom, lobby, and hallways was completed



**Ballroom Before Carpet Installation**



**Ballroom After Carpet Installation**

## Conference and Recreation Center Rentals

In addition to church services and various meetings, the following notable rentals were held at the **Conference and Recreation Center**.

- The **California Air Resources Board** and local agencies and vendors were on site to discuss diesel equipment requirements and ways to comply using current and new technology. This “One Stop Truck Event” featured truck inspection demonstrations, regulation overview, and new technology demonstrations.
- The **Riverside University Health Systems Public Health** hosted a Caregivers Conference. The presenters were motivational and informational providing updated trends for the healthcare industry.
- **AMAZON** continued their hiring process and job fair with four additional events. Their marketing department sent hundreds of applicants per day to the Conference and Recreation Center. The hiring event garnered coverage by three Los Angeles news crews.
- The **United Domestic Workers Union** hosted a membership meeting and lunch for 300 members.
- The **Salvation Army** hosted their annual Thanksgiving meal, serving over 300 people in the Grand Valley Ballroom.
- The **Riverside County Probation Department** held a training conference for 160 of their employees which included team building and brainstorming.
- The **Riverside County Office of Education** hosted its annual “Operation Recognition,” During this event they awarded high school diplomas to veterans who had their graduations interrupted by service during WW II, Korea and Vietnam.
- The **Moreno Valley College** hosted its fire academy graduation with over 300 in attendance. The parking lot was filled with fire trucks and flags honoring the graduates.
- The **Moreno Valley College** hosted its Fall Student Leadership Banquet complete with dancing and awards.