



CITY OF MORENO VALLEY

# 2013 Accomplishments



## JANUARY



**Parks & Community Services** completed the coordination of the installation of the mural at the Conference and Recreation Center. The mural depicts life in the community throughout the years.

The **Moreno Valley Fire Department** successfully fought a fast-spreading fire in the

third-story of the Stonegate Apartments. A total of twelve fire engines, three truck companies, one breathing support, four Chief Officers, one press information officer, two safety officers, one ground ambulance, and four overhead personnel were committed to the incident for 9 hours, for a total of 52 firefighters.



The **Facilities & Purchasing Division** oversaw the installation of (much-needed) new carpet on the first floor of City Hall.

## FEBRUARY

With the "Sweet Paw" Valentine's Day Pet Adoption event, the **Animal Services Division** kicked off the first of 50 separate adoption events held throughout the year. Over 2,700 pets were adopted as a result of these special events.



**Parks & Community Services** completed the installation of new play equipment at TownGate Park.

**Technology Services** completed the seamless telephone switch upgrade and phone replacements from analog to Voice over Internet Protocol.



The **City Manager's Office and City Attorney** helped the City Council conduct a half-day Workshop with discussion of General Law v. Charter City, Directly Elected Mayor, Term Limits and Campaign Finance Reform, Council Campaign Promises, 3-Year Economic Development Action Plan, Livability/Quality of Life Programming, Multi-Year Budget, and the Feasibility of a Revenue Measure.

Mothers Against Drunk Driving (MADD) honored members of the **Moreno Valley Traffic Team** at their annual "AVOID the 30" award ceremony. MVPD **Motor Officer Eric Robinson** was the top DUI arresting officer for all agencies in 2012 and received the Triple Century Award for arresting 306 motorists for impaired driving. **MVPD Motor Officer Dennis Pleta** was the second top DUI arresting officer in 2012 for all agencies and received the Double Century Award for arresting 220 motorists for impaired driving. **Officer Jason Slover** received a Century Award for arresting 104 motorists for impaired driving. Other MVPD Officers who were recognized for their DUI arrests were as follows: **Officer Myling Bordeau**- 76 arrests, **Motor Officer Chris Loucks**- 46 arrests, **Officer Ralph Lopez**- 40 arrests, **Officer Chris Bayani**- 27 arrests and **Motor Officer Jason Edmondson**- 25 arrests.

## MARCH

The **Financial Operations Division** received the Government Finance Officer Association's (GFOA) Certificate of Achievement for Excellence in Financial Reporting Award for the FY 2011/12 reporting year in November 2012.



**Parks & Community Services** completed renovation of the TownGate Community Center patio for ceremonies – improvements include an arch, fountain, synthetic turf, and landscaping.

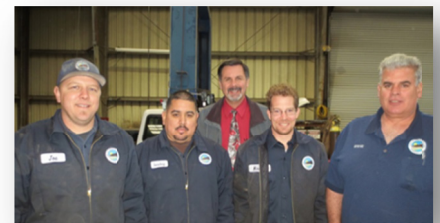
Field Soccer Arena.

**Parks & Community Services** completed the March



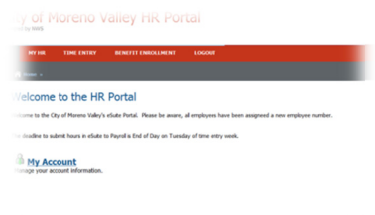
The **Graphics Section of the Media & Communications Division** assisted the **Moreno Valley Police Department** with the design and in-house graphics support for the award-winning Law Enforcement Challenge Book.

The **Maintenance & Operations Division** launched the “**autoMotive**” Preventive Maintenance Program to provide timely and consistent maintenance and repairs and ultimately reduce the number of unanticipated breakdowns and maintain a high level of safety and reliability for all City maintained vehicles and drivers. Key Staff: **Robert Lemon, Bob Linton, Joe Mattox, Mike Pearl, Rodrigo Sanchez, Steve Stenlake.**



## APRIL

The **Financial Operations, Human Resources and Technology Services Divisions** successfully launched the new payroll and human resources system Citywide. The Implementation Team of Dori Lienhard, Kim Krueger, Gordon MacDonald, Sandra Contreras, Celeste Wiggins, and Bridgette Montgomery earn the Employees of the Quarter recognition for their efforts.



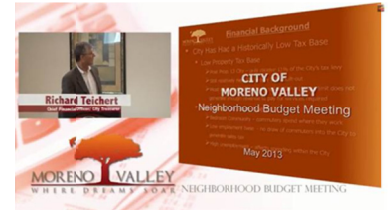
**Technology Services** completed the recabling of the entire 2<sup>nd</sup> Floor of City Hall.

The **Planning Division** completed review of the Draft Environmental Impact Report for proposed 41.6-million square foot World Logistics Center.

A new 5-Year Consolidated Plan for the Community Development Block Grant and HOME Grant programs was completed by the **Business Support and Neighborhoods Division.**

**MVPD Officer Kevin Dixon** received the prestigious LEAC (Law Enforcement Appreciation Committee) award for Valor. This was related to Officer Dixon's action in July 2012 when he discharged his duty weapon, wounding an armed suspect and saving an infant's life.

**MVTV-3** created a “Stay in School” public service announcement featuring Anaheim Angels pitching great Troy Percival.

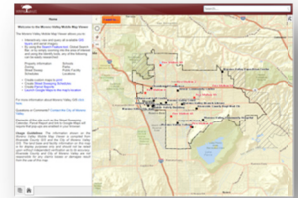


## MAY

Led by the **Financial and Management Services Department**, the City hosts special budget information presentations in each City Council District.

**Parks & Community Services** kicked off the new Spring Concerts in the Park Series.

**Technology Services** designed, configured and implemented a new public GIS mapping site, Moreno Valley Map Viewer, which now identifies property attributes, produces exhibits, measures distance and area, and utilizes Google and Bing maps.



The **Media & Communications Division** coordinated the City’s annual Memorial Day activities, including the new West Coast Thunder Harley Davidson motorcycle parade along Sunnymead Boulevard.

The **Community and Economic Development Department** facilitated a lease with Panattoni and a Fortune 100 company for a 1.5 million square foot logistics center employing 800 workers, which is currently under construction, including expedited plan check review.

**MVTV-3** was recognized for excellence by the California and Arizona Chapter of The National Association of Telecommunications Officers and Advisors with the following awards: Public Service Announcement - “Shop MoVal This Holiday” (First Place); Municipal Channel Promo (First Place); Economic Development - “Shop MoVal This Holiday” (Second Place).



The **Capital Projects** team of **Prem Kumar, Henry Ngo, Zara Terrell and Dale Brose** from **Building & Neighborhood Services** were responsible for the construction of a new emergency generator set and 5,000 gallon diesel fuel tank along with the fuel tank and recirculating pump system at the CRC. The project also included the installation of a new 5,000 gallon diesel fuel tank upgrade for the existing generator at City Hall.

**MVTV-3 (Tim Carroll, Rob Roseen and Bob Lorch) and Public Works (Ariana Ayala)** were nominated for an Emmy for Outstanding Public Service Announcement for “Val’s Oil.” The video was also awarded a public outreach/education award from the California Department of Resources Recycling and Recovery.



## JUNE

The **Animal Services Division** kicked off the 2013 ASPCA Rachael Ray \$100K Challenge. The Moreno Valley Animal Shelter was selected to join 49 other Animal Shelters nationwide to participate in the Challenge, competing with other shelters to save more lives from June 1st through August 31st.

The **Financial and Management Services Department** completed a series of Study Sessions on financial topics affecting the City's General Fund, including: Slow Growth in Revenues, Trends in Police Cost Increases, Status of Unfunded Liabilities for Retirement and Retiree Medical Costs, and other unfunded liabilities affecting the General Fund.



The City Council adopted a Two-Year Operating Budget that, for the first time since 2008, is balanced without the use of General Fund reserves. The **Financial and Management Services** team produced the Adopted Operating Budget Book for the FY 2013/14 – FY 2014/15

The **Capital Projects** team, including **Prem Kumar, Guy Pegan, Danny Astorga, and LeeAnn Florez**, were responsible for the completion of the Nason Street/Cactus Avenue street improvements. This project, which received an American Public Works Association Project of the Year award, constructed one mile of improvements including a 4-lane street, sidewalks, landscaped median, and other improvements.



**Prem Kumar, Marge Lazarus, Danny Astorga and Zara Terell of the Capital Projects Division** made critical progress on the Route 60/Moreno Beach Interchange Phase 1 and Route 60/Nason Overcrossing Bridge Projects. The progress on these projects was critical because the City needed to meet accelerated expenditure schedules in order to retain funding for these important projects.



The **Moreno Valley Utility's** 10-Year Resource Plan was approved. The Plan identifies power supply needs and provides guidance on purchasing authority for power purchases. MVU began implementation of the Plan with the execution of a 5-year agreement with Constellation at a price that provides approximately \$757,031 in annual savings from what MVU was paying for power. Key Staff in this effort was **Jeannette Olko**.

## JULY

The **Animal Services Division** implemented new hours of operation to better serve our residents and increase access to adoptable pets.

Friday service hours were restored for the City's development community as the following divisions resumed Friday operations twice per month: **Planning, Building & Safety, Land Development, Fire Prevention and Technology Services**.



The **Community and Economic Development Department** secured a Memorandum of Understanding with Aldi Foods for the construction of a new 800,000 square foot regional headquarters and distribution center employing 200 workers.

The **Moreno Valley Fire Department** responded to a structure fire at Extra Space Storage on Perris Blvd. Resources equating to a 5 alarm fire response were utilized to confine, control, and extinguish the fast moving fire. These resources included three aerial ladder truck companies to provide ventilation of the hot smoke and toxic gases, which aided in the firefighting efforts as it decreased the heat inside the storage units and increased visibility. Ultimately, 60 storage units and their contents were damaged or destroyed by the fire. Firefighters were able to protect and save the contents of 180 other attached units in the 758 unit complex. A total of 24 fire engines, 3 aerial ladder truck companies, 1 breathing support, 5 Chief Officers, 1 PIO, 2 Safety Officers, 6 ground ambulances, 5 overhead personnel, and 3 fire crews for a total of 80 firefighters were committed to this 10 hour fire-fight.



The **Treasury Operations Division** updated the annual fee schedule and developed a remote payment option for the **Animal Services Division**.

The **Community and Economic Development Department** facilitated major renovation/expansions for Moreno Valley Auto Mall dealerships (Honda, Toyota, Buick GMC, and Volkswagen), most of which are under construction, including expedited plan reviews. The first ribbon cutting was held in July.



The City Team, led by **Parks & Community Services**, put together an all-time best July 4<sup>th</sup> celebration, with a memorable community parade and 15,000 people attending the FunFest activities.

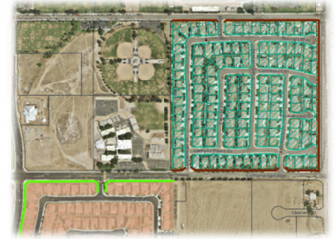
The **Animal Services Division** wins the Chamber of Commerce award for their entry in the City's July 4th parade.

July 15 through August 11<sup>th</sup>: Several fire apparatus and our Chief officers from the **Moreno Valley Fire Department** assisted with numerous wildfires in Riverside County including the following:

- The Mountain Fire which began on July 15 and was located near Mountain Center in the San Jacinto Mountains. This fire burned 27,531 acres prior to containment.
- The Falls Fire which began on August 5 and was located off of the Ortega Highway near Lake Elsinore. This fire burned 1,416 acres.
- The Silver Fire which began on August 7 in Poppet Flats. This fire burned portions of several desert communities from Banning to Snow Creek. This fire burned over 20,000 acres.



**Special Districts** rolled out the integration of the GIS tool with the Community Services District property look up tool; maps with the general location of landscape improvements are posted online and linked to annual CSD charges.



Coordinated by the **Facilities & Purchasing and Capital Projects Divisions**, the 2<sup>nd</sup> Floor City Hall renovation project is completed. Improvements include the installation of new carpet, repair of damaged structural lateral beam, installation of cubicle furniture in a new layout and the renovation of the restroom. The **Facilities Division (Rix Skonberg, Alice Rod, Jasmin Rivera, Adam Patino, Daphne McKinney, Frank Kim, Hector Gomez and Javier Ponce)** and the **Technology Services & Networking Division (David Ebarra, Joe Lara, Nick Thouas, Robert Silva and Mark Kirks)** earn the Employees of the Quarter recognition for their hard work and completion of this successful project.

In cooperation with Lowe's Hero program, the **Facilities & Purchasing Division** replaced sinks and upgrades cabinets at the **Animal Shelter**.

The **Maintenance & Operations, Facilities & Purchasing, and Code & Neighborhood Services Divisions** worked together to successfully address numerous aesthetic, code compliance and building issues at the Corporate Yard.

The **Community Services Unit fielded the Moreno Valley Police Department's Mounted Posse** this year for several events. These included the 4th of July parade and celebration, off-road vehicle enforcement programs, and holiday shopping events at the Moreno Valley Mall. The presence of the Posse has been an excellent community relations tool and posse volunteers have provided valuable service to the community.

The **Capital Projects Division** completed the Perris Boulevard widening project from the south City limits to Cactus Avenue. This project widened the street to six uniform lanes and added curb, gutter, sidewalk and modified traffic signals. Key staff included **Prem Kumar, Larry Gonzales, Eddie Godinez, and Diana Vasquez**.



**Michael Lloyd of the Transportation Engineering Division** was key in the successful application for two grants totaling \$250,000 to upgrade and modify several pedestrian and bicycle facilities throughout the City.

## AUGUST



*Firehouse* Magazine ranked **Moreno Valley Battalion 9B** as the busiest for CAL Fire/Riverside County Fire and number 160 of 200 in activity level nationwide.

Mayor Owings presented the City's annual "State of the City" address with presentation materials provided by the **Media and Communications Division**.

The **Financial and Management Services Department**, led by the **Treasury Operations Division**, issued \$20 million in Total Road Improvement Program (TRIP) Bonds to finance several key street and road projects.

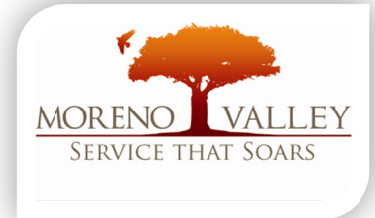
The Council Chamber upgrade project was completed by the **City Clerk and the Media & Communications, Technology Services, and Capital Projects Divisions**. Improvements included the installation of a new electronic voting board system, cameras, monitors, sound system, and media control room equipment.

The **Financial Resources Division** kicked off the process to update the Citywide cost allocation plan, identifying and capturing overhead and operating costs through internal service funds.

Led by **CFO Rick Teichert**, a new Citywide Customer Care Initiative was launched.

**Special Districts** processed nearly 180,000 charges onto the 2013/14 property tax rolls for over \$14 million in revenue.

Thanks to the assistance of the **Business Support and Neighborhood Programs Division**, Habitat for Humanity was able to hold a groundbreaking ceremony to celebrate eight-lot affordable housing subdivision on Myers Avenue, using Neighborhood Stabilization Grant Funds.



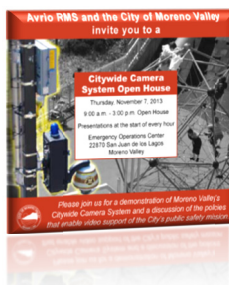
## SEPTEMBER

After being closed for one week to transition to operation by the new contractor LSSI, the **Moreno Valley Library** reopened to the public. Under the public-private partnership, the Library is now open 7 days per week, the book and materials budget increased 200%, and the City achieved a savings of \$1.3 million over the term of the 5-year contract. Seventeen incumbent staff members continue to serve the City's Library patrons.

A total revamp of the City's Economic Development marketing materials was completed by the **Community and Economic Development Department** in advance of the annual San Diego ICSC Conference.

The **Community and Economic Development Department** facilitated the relocation of the Robertson's Ready Mix batch plant from Day Street (TownGate area) to Old 215 industrial area, including issuance of temporary occupancy for their new location which is now in operation.

Approximately 2,500 residents attended the annual Youth Fest hosted by the **Parks & Community Services** team.



The **Moreno Valley Police Department and Technology Services Division** completed the Citywide Camera System with the installation of 260 cameras in 74 locations throughout the City.

The **Technology Services and Human Resources Divisions** launched the City's first online Open Enrollment site allowing employees to make medical coverage choices from any computer.



## OCTOBER

Employees donated approximately \$15,000 to the United Way and Community Health Charities during the month-long Employee Giving Campaign and through payroll deductions. Committee Chair: **Kathy Savala**; Committee Members: **Ariana Ayala, Cathy Parada, Ewa Lopez, Gina Henderson, Jeremy Hamilton, Joy Uribe, Kandace Baptiste, Liz Plazola, Margaret Williams, Tina Gallegos.**

**Parks and Community Services** held the first annual Bike Ride with over 150 riders participating. The **Transportation Engineering Division** was very helpful with the event as well.

3,000 residents attended Artoberfest, hosted by **Parks and Community Services.**

**Special Districts and the Moreno Valley Police Department's** efforts resulted in the successful prosecution of thieves responsible for the disappearance of over \$100,000 worth of backflow devices.



The **Human Resources** team coordinated the ergonomic assessments of all work stations on the 2<sup>nd</sup> floor of City Hall.

The **Media & Communications Division** initiated the development of "MoVal Neighborhoods" utilizing Nextdoor.com websites for neighborhoods based upon elementary school boundaries.



The **Community and Economic Development Department** facilitated a 500,000 square foot Harbor Freight expansion, which is currently under development. With this expansion, Harbor Freight will have approximately 2 million square feet of logistics facilities in Moreno Valley.

## NOVEMBER



The **Community and Economic Development Department** facilitated a lease between Trammell Crow and Amazon for a 1.2 million square foot fulfillment center employing 1,000 employees, now under construction, including review and approval of issues related to tenant improvements in advance of lease execution.

The **Moreno Valley Police Department** successfully hosted the 18th Annual Riverside County K-9 Trials on November 01 and 02, 2013. Many great comments were received and Moreno Valley will likely be a venue for the trials in the future.

The **Community and Economic Development Department** secured a Memorandum of Understanding with Deckers Outdoor Corporation for the construction of a new 800,000 square foot (1<sup>st</sup> phase) distribution center with sales tax point of sale, employing 150 workers.

The **Media & Communications Division** coordinated the annual Veterans Day sunset ceremony and produced a video of the event for viewing on the City's YouTube channel.



The **Parks Maintenance** team installed turf and dog fitness equipment at Hound Town Park.

The **Moreno Valley Library** re-established an on-loan collection of materials housed at the Moreno Valley Senior Center to accommodate seniors that are unable to travel to the Library.

**MVPD Officer Richard Dixon** received the “Top Cop” award from the Trauma Intervention Program. Officer Dixon was nominated for this award after his supervisors discovered he had assisted numerous Moreno Valley families with children by providing them with food, clothing, and gift cards from local grocery stores.

The **Planning Division** completed the Highway 60 East Corridor Vision Plan for review by the City Council.

The Draft Eight-Year Housing Element Update was prepared by the **Planning Division**.

The **MVPD Traffic Unit** received first place honors in the California Law Enforcement Challenge for 2012. This was the third consecutive first place award earned by the traffic team. The MVPD Traffic Team has earned first place honors for 2013 as well, the fourth consecutive win for the team.

The **MVPD Community Services Unit**, supported by many generous businesses and individuals in Moreno Valley, participated in the 2013 Operation Safe House “Stuff the Bus” event. The total donation provided to Safe House this year exceeded \$6,000 and was gratefully received.

The City Council approved the recommendation of the **Maintenance & Operations Division** to establish the Keep Moreno Valley Beautiful Program to build partnerships which inspire community engagement and the development of beautification programs that enhance the quality of life and civic pride in the City of Moreno Valley. Key Staff includes **Ariana Ayala, Brian Durfee, Candace Cassel, Christine Barajas, Dean Ristow, Eric Lewis, Gabriel Diaz, Jennifer Terry, Robert Lemon, Shanna Palau, and Kent Wegelin**.

The **Public Works Department** received notification of successful grant applications from the Highway Safety Improvement Program. Grant funding in the amount of \$612,000 will be used to improve access control /channelization and to reduce pedestrian, bicycle, and vehicle conflicts at Alessandro Boulevard /Graham Street and Alessandro Boulevard / Chagall Court. Grant funding in the amount of \$816,100 will retrofit all existing traffic signals with pedestrian countdown timers /ADA compliant push buttons and to expand the Safe Routes to School program City-wide. Staff responsible for the successful grant applications includes **John Kerenyi, Quang Nguyen, and Vincent Tran**.

## DECEMBER

The **Building and Code Compliance Division** was responsible for the adoption of 2013 California Building Code.

A total of 3 alarms were requested to bring a residential fire under control by **Moreno Valley Fire Department** units at the Santiago Mobile Home Park. Twenty-five mobile homes were threatened but crews were able to contain the spread of the fire to three units.

**Parks & Community Services** hosted the first Snow Day at the Conference and Recreation Center. The event was a huge success as approximately 2,000 people participated.



The **City Manager's Office** supported the development of the Mayor's Ad Hoc Committee on Increasing Graduation Rates, recruited Committee members, and coordinated a Study Session on preventing human trafficking / implementing AVID at the Elementary School level within Moreno Valley Unified School District.



The **Financial Operations Division** published the Comprehensive Annual Financial Report for FY 12/13 prior to December 31<sup>st</sup> for the first time in many years, meeting a timely submittal to the GFOA for award review and consideration.

The **City Manager's Office and Financial and Management Services team** completed the identification of all unused City-owned parcels for consideration of disposition.

The **Treasury Operations Division** completed the refinancing of \$12 million of 2005 Lease Revenue Bonds to achieve a savings of \$500,000 to the City's General Fund.

Standard & Poors informed the **Financial and Management Services Department** that the annual financial review of the City resulted in the company issuing a strong "A" rating and an improved outlook from "watch" to "positive."



**MVPD Volunteers** donated more than 12,400 hours of service to the City of Moreno Valley during 2013.